FLOOD RESPONSE TABLETOP SCENARIO

CCFF CONFERENCE 2025- JUDIT GANCSA

STAKEHOLDERS

- Local Council & Emergency Planning
- Fire & Rescue Service
- Environment Agency
- Health Services
- School Headteacher
- Volunteer Flood Warden Coordinator
- Volunteer organization

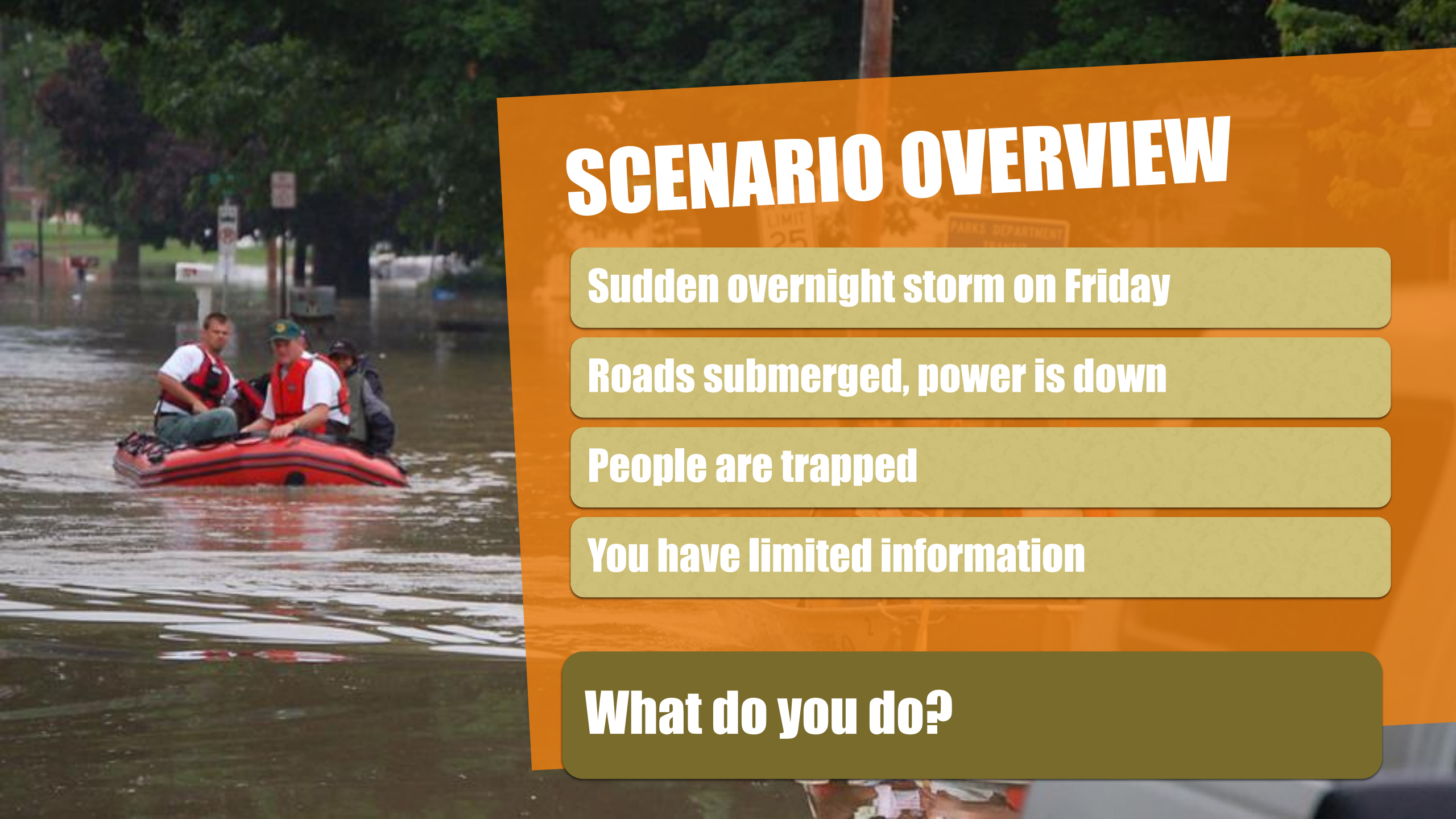
YOUR PRIORITIES IN A CRISIS?

- Immediate safety and welfare
- Communication and information sharing
- Resource coordination

Eldenford is a quiet inland town nestled between rolling hills and a winding river ford—beautiful, but prone to flooding. On **Friday afternoon**, many families left town to enjoy half-term holidays elsewhere, leaving the village quieter than usual.

That night, a powerful storm swept in. The **Environment Agency issued warnings**, but with the alert **arriving overnight**, many residents didn't see it in time. As rain intensified, the **river overflowed**, and water crept into streets and homes. By early Saturday morning, Eldenford was in crisis.

Roads became **blocked and impassable**. **Power failed** in several areas, and mobile signals were patchy at best. In Southgate, the **local care home has lost electricity**, threatening the welfare of vulnerable residents. In Westmoor, floodwaters surrounded homes, **trapping some residents** in attics. Meanwhile, the school in Eastfield, empty for the half-term break, remained dry and could be repurposed as a **shelter**.



SCENARIO OVERVIEW

- Sudden overnight storm on Friday
- Roads submerged, power is down
- People are trapped
- You have limited information

What do you do?

- EACH STAKEHOLDER HOLDS ONLY PART OF THE PICTURE.

- TO RESPOND EFFECTIVELY, THEY MUST **COMMUNICATE** AND **COLLABORATE**. ONLY BY **SHARING** INFORMATION CAN YOU UNCOVER:

  - WHO IS TRAPPED AND WHERE
  - WHERE VULNERABLE INDIVIDUALS ARE LOCATED
  - WHICH AGENCIES HAVE CAPACITY TO RESPOND
  - WHAT FLOOD WARDENS KNOW FROM THE GROUND AND MORE

STAGE 1

- WHAT INFORMATION DO YOU NEED
- WHO DO YOU COORDINATE WITH

7 MINUTES

QUICK DISCUSSION

- What were the challenges?
- What was the biggest issue?
- What do you need to be able to work together effectively?

STAGE 2

YOU NOW HAVE MORE INFORMATION

- WHO DO YOU COORDINATE WITH
- WHAT COULD YOU FIND OUT FROM THEM?

6 MINUTES

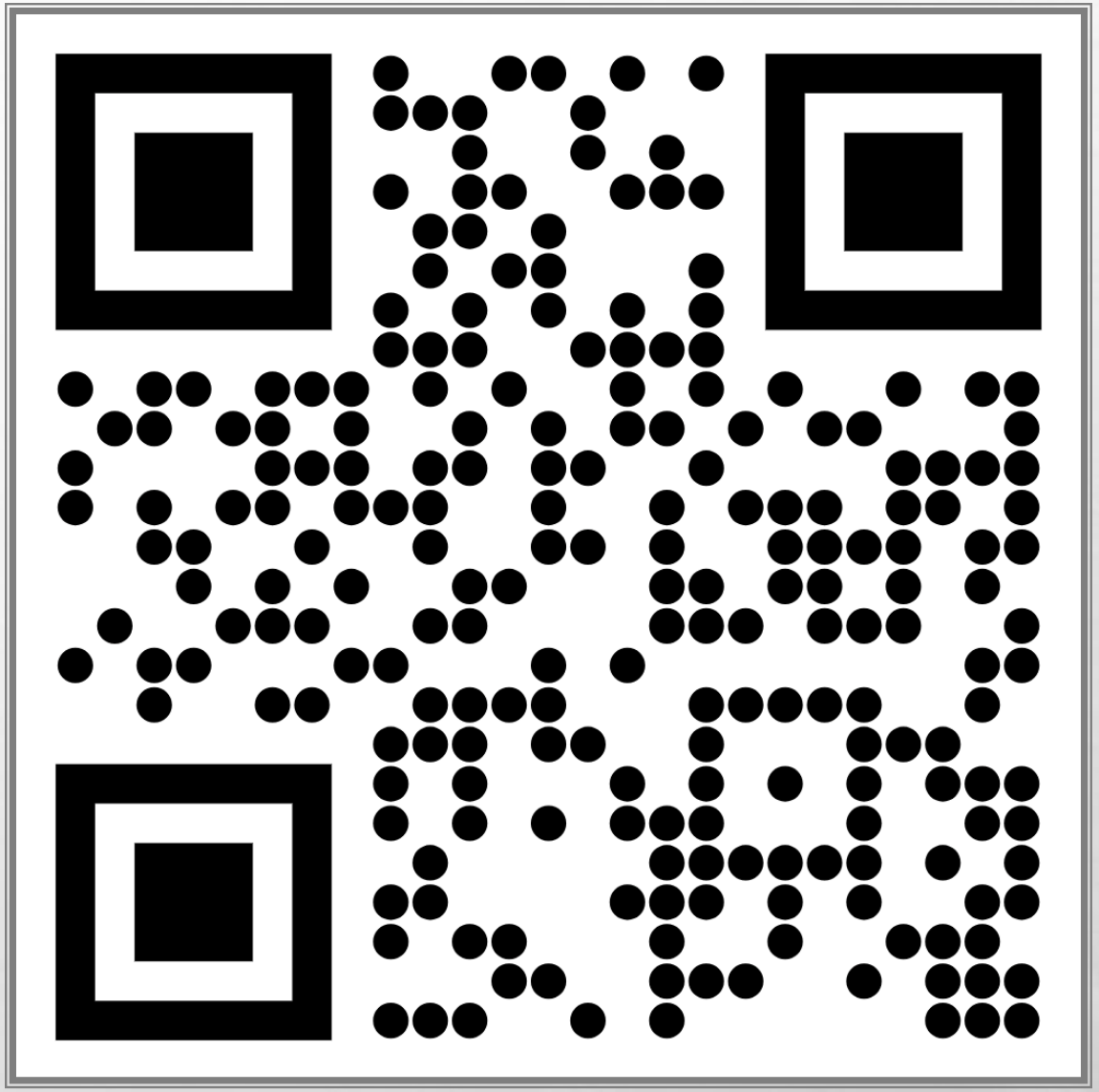
DE-BRIEF

- What did you learn? Any challenges?
- What affected decision-making?
- What were the roles of Volunteer Flood Wardens?
- Feedback with each other?

SCENARIO CLOSING REMARKS

- No single agency has the full picture – collaboration is essential
- Speed matters more than blame – act, then refine
- Flood Wardens are critical connectors – could you be one?
- Barriers are real – but communication can overcome many

QUIZ TIME



LET'S DISCUSS

KEEP IN TOUCH:

- LINKEDIN: JUDIT GANCSA

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